

BILL

A 10% late charge penalty will be applied to the current bill after the 15th of each month. A disconnection for non-payment will occur if the bill has not been paid after the 42nd day of the date on this bill. There is a \$15.00 trip charge fee when coming to the home in attempt to collect payment. A \$30.00 reconnect fee is due for the reconnection of services after the meter has been disconnected for non-payment.

Office Hours: 8:00 a.m. to 5:00 p.m., Monday Through Friday

Vanceburg Area: 606-796-2641

South Portsmouth Area: 606-932-4488

Emergency Calls After Business Hours:

Water & Gas Dept.

606-796-6593
606-796-2306
606-796-6595
606-404-4994
606-541-4216
606-202-1076

Sewer Dept.

606-202-1877
606-474-7956
606-796-6595

Electric Dept.

606-796-9879
606-202-0988
606-796-6595
606-796-0532
606-798-2862
606-541-9788

Billing Codes:

BA - Balance Forward
CR - Credit
PY - Payment
LC - Late Charge
TX - Tax
WA - Water
GA - Gas
EL - Electric
ED - Demand Electric
SW - Sewer
TR - Trash
DP - Deposit

Payments can be made online or by phone:

For online payments, please visit the payments tab at:

epb-vanceburg.com

By Phone:

Please contact Payment Service Network at:

1-877-885-7968 (Automated 24/7.)

1-866-917-7368 (Option 1 for operator only.)

**Operators are available from 7:00 a.m. to 7:00 p.m.,
CT, Monday through Friday.)**